# CU3E

VOICE RECORDING MANAGEMENT SYSTEM

CUBE is a voice recording solution for analogue phones, digital phones, analogus trunk and ISDN PRI E1 Trunk capability of recording up to 128 channels simultaneously.

CUBE uses Industry Standard Server and PCI Voice Recording Card to record telephone conversations with dialed number and Caller ID displayed for easy reference and retrieval.

PGM	ADPMC	GSM	G.729
35Hours/G	70Hours/G	175Hours/G	280Hours/G
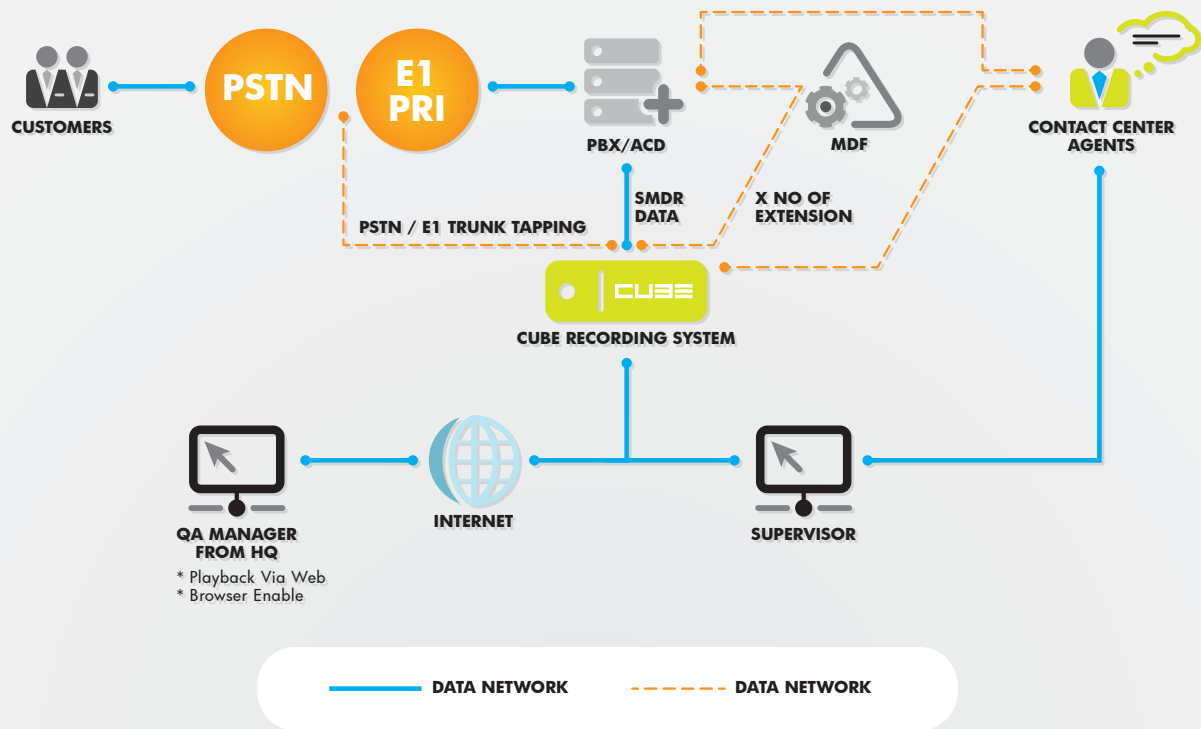
BENEFITS

CUBE is simple, powerful and cost effective voice recording solution to deploy in any organization. It is designed for contact centre, correctional facilities, government, financial brokers, agents and others to record conversations in their course of work.

FEATURES + FUNCTIONS

- Record telephone conversations into PC Hard Drive for easy retrieval, playback and storage
- Search recordings by Date, Time, Dialed Number, Caller ID, Extension & Remarks
- Stores conversations and recordings in high quality sound format
- Play back recordings and telephone conversations easily via local LAN or WEB browser
- Recording on Demand, Voice Detection trigger recording,
- ON/OFF hook trigger recording
- Support DTMF and Incoming Caller ID
- Support RAID 1 (Disk Mirroring) for Data Redundancy
- User friendly Graphic User Interface (GUI) for easy operation

TYPICAL USAGE

- Call Centre, Help desk, Hospitals, Financial Institutions
- Record Conference Call
- To handle customer disputes and complaints
- Protection of staff from abusive / difficult customers
- Quality appraisals
- Monitoring Customer Services

SYSTEM REQUIREMENTS

- Intel Pentium IV Processors or Higher
- 512MB RAM Memory
- 80GB Hard Disk with 2 Drive / Partitions
- Supports Microsoft XP / VISTA
- Sound Card & Speaker / Headset for Playback
- Must Having 2 PCI slot at Motherboard